STRATEGY // MOTION LISTEN AND LEARN

| COMPANY: DATE: | Y | N | D/K | | |
|--|-----|---|-----|--|--|
| Listen and Learn (Data-Gathering) | | | | | |
| 1. We have analyzed our Customers by revenue and profit. We know | | | | | |
| our Ideal Client. | | | | | |
| 2. We have <u>analyzed our Competitors</u> by products and markets and | | | | | |
| know the top five. We identified their biggest strengths, weaknesses, and threat level. | | | | | |
| 3. We have <u>analyzed the Industry</u> and understand the key trends and challenges. | | | | | |
| 4. We have <u>surveyed our Customers</u> and know why they buy from us (differentiators). | | | | | |
| 5. We have gathered <u>strategic input from our Employees</u> (start, stop, and continue). | | | | | |
| 6. We have three years of past financial statements (profit and loss). | | | | | |
| 7. We have <u>segmented our products and markets</u> by revenue and profit. | | | | | |
| Plan Development (Putting the Plan Togethe | er) | | ·• | | |
| 8. We have a clear <u>Vision</u> (desired state) in writing, and it has been communicated throughout the organization. | | | | | |
| 9. We have documented Core Values (operating guidelines) and they | | | | | |
| are alive in our people systems and all employees know them. | | | | | |
| 10. We have a clear <u>Purpose</u> Statement (the why) and our employees are inspired by it. | | | | | |
| 11. We have three-year Stakeholder Goals/Objectives (revenue, profit, | | | | | |
| ROA, sales/employee, others) and the Leadership team understands them. | | | | | |
| 12. We have <u>prioritized our SWOT</u> and have plans for the top three in each area. | | | | | |
| 13. Our <u>Target Market</u> is clear, and our marketing and sales efforts are focused on it. | | | | | |
| 14. We know our <u>Strategic Differentiators</u> and measure our Brand Promise (uniqueness / differentiators). | | | | | |
| 15. We have made Investment Decisions on each business segment (build, hold, or divest). | | | | | |
| 16. We have identified our top Strategic Priorities with champions and measures of success. | | | | | |



+1 513.807.6647 | DARCY@STRETCH-SL.COM | STRETCH-SL.COM

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| 17. We have a documented strategic summary with key future | T | | |
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| assumptions identified. | | | |
| 18. We have weekly/monthly dashboards measuring our Key | | | |
| Performance Indicators with clear owners and targets. | | | |
| 19. We have developed a <u>Strategic Scorecard</u> with owners, objectives, | | | |
| measures, targets. | | | |
| 20. We have written <u>Action Plans</u> for each key initiative. | | | |
| 21. We have created the Annual Business/Operational Plan and | | | |
| Budget. | | | |
| 22. We have developed a Three to Five-Year Strategic Budget. | | | |
| Implementation and Strategic Management (Communication, Asses | sment a | and Fo | ollow-up) |
| 23. We have a Strategic Team in place with scheduled weekly | Γ | Ĩ | |
| meetings. | | | |
| 24. We review the <u>Results Gaps</u> for the Strategic Scorecard (actual vs. | | | |
| target). | | | |
| 25. Strategic Priority teams review and update Priority Action Plans | | | |
| monthly. | | | |
| 26. We hold a Strategic Quarterly Assessment and annual all-day | | | |
| planning update. | | | |
| 27. We have a <u>Strategic Communication Plan</u> for the Organization, | | | |
| including strategic updates. | | | |
| 28. We have a <u>Strategic Planning Manual</u> and training plan. | | | |
| 29. We have a <u>Board in place and gather their input on strategic issues.</u> | | | |
| 30. We have linked the strategy throughout the organization | | | |
| (departments, teams, individuals). | | | |



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